Contents

William S. Jensen



Objectives

- To help a progressive company achieve a premier position through the use of effective computing technology.
- To deliver power, reliability, and increased productivity to computer users through the application of vision, efficiency, and innovation in Computer Systems Management.

Summary of Qualifications

- Hands-on experience as the System Administrator for both Mainframe and <u>PC LAN</u> systems.
- Strong knowledge of <u>DOS</u> versions through 6.2.
- Ability to program in COBOL, Visual Basic, Access, and familiarity with several macro languages.
- Experienced with numerous DOS-based PC applications, such as Lotus 123, Quattro Pro, Harvard Graphics, etc.
- Intimate experience with Microsoft Windows Operating System.
- Expert knowledge of all Microsoft products, including Office, Word, Excel, Powerpoint, MS Mail, Access, Publisher, etc.
- Experienced in setting up telecommunications links and FAX capabilities.



Work Experience

<u>Hammond Precision Industries, Burbank, California - 1983 to Present</u>

<u>Bertrand Smith Instruments, Boise, Idaho - 1978 to 1983</u>

<u>ACS Management Consultants, Dallas, Texas - 1972 to 1978</u>

Hammond Precision Industries, Burbank, California - 1983 to Present

- Installed, maintained, and managed the PC Local Area Network (50 users).
- Responsible for hardware and software acquisition, installation, and maintenance.
- Managed the help desk and user relations, and coordinated training.
- Completed numerous special projects, including system installations, database conversions and programming,, marketing projects, and others.
- Responsible for verified productivity increase of 18.7% in one year.

Bertrand Smith Instruments, Boise, Idaho - 1978 to 1983

- Held the position of Controller.
- Responsible for all financial analysis, reporting, and management.
- Set-up general ledger and journals, which were previously non-existent.
- Responsible for organizing factory work flow and processes.

ACS Management Consultants, Dallas, Texas - 1972 to 1978

- Held the position of Senior Management Consultant.
- Managed a direct staff of 15 employees.
- Responsible for coordination of the activities of approximately 75 satellite offices across the United States.
- Responsible for the development and implementation of 1, 5, and 10 year strategic business plans.

Education

Masters in Business Administration - 1972

Bachelor of Science - Business and Economics

Miscellaneous

Masters in Business Administration - 1972

- University of Pittsburgh, Pittsburgh, Pennsylvania 1972
- 3.87 G.P.A.

Bachelor of Science - Business and Economics

- Penn State University, State College, PA 1969
- Major in Business, Minor in Economics
- 3.9 G.P.A.

Miscellaneous

 Completed numerous seminars and training classes on the subject of computer operating systems, computer software, computer maintenance, Total Quality Systems, and management strategies.

Licenses and Certifications

- Certified Novell Network Engineer (CNE)
- Certified Microsoft Solutions Trainer



Dr. John Wilson

Martin S. Graham, Ph.D.

Joseph Marks, CEO, ACS Management Consultants, Inc.

Dr. John Wilson

Bill Jensen has been a trusted friend for over 25 years. I can personally attest to his honesty, and tenacity in the face of adversity.

Bill has consistently put his wholehearted effort into every endeavor he has undertaken. Without reservation, I heartily recommend his services.

Sincerely, Dr. John Wilson January 1995

Martin S. Graham, Ph.D.

I have worked with Bill Wilson on various projects over the last 15 years, and have always found him to be efficient and thorough. He works well with other people, and has an ability to coordinate large projects which involve numerous departments and individuals.

Bill is the type of person who gets highly involved, and follows through on details until a project is completed. I believe he will be a valuable asset to any company which employs him.

Martin S. Graham, Ph.D.

1995

Joseph Marks, CEO, ACS Management Consultants, Inc.

Bill Wilson was a valuable employee when he worked for our company over 15 years ago, and remains valuable to our company today. We have continued to rely on his advice, and still hire him regularly as a business consultant. Without his help, I am confident we would not be as successful as we are.

Bill is a team player in every respect. He has been the driving force behind several large projects, which would not have been completed without his ability to coordinate the efforts of diverse individuals.

I am proud to recommend Bill Wilson to you. Should you wish to speak with me regarding Bill, please contact me at 713-555-1234.

Joseph Marks

June 15, 1994

How to Contact Me

By US Mail
By Electronic Mail
By Phone or FAX

By US Mail

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By Electronic Mail

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Glossary of Terms

<u>PC</u>

COBOL

DOS

<u>LAN</u>

PC

IBM-Compatible Personal Computer

COBOL

COmmon Business-Oriented Language

DOS

Disk Operating System

LAN

Local Area Network